

(Sem-II OBE) Diploma Exam 2024 (Even)  
(Common Branch) (Theory)

[Time: 3 Hours]

Communication Skills (English) (T2400104)

[Full. Marks: 70]

- All questions are compulsory. (सभी प्रश्न अनिवार्य है |)
- Marks are mentioned on the right side of each question. (अंक सभी प्रश्न के दाईं ओर अंकित किये हैं।)

## Group (A) (ग्रुप -ए)

Q.1 Answer all questions as directed.

(2x10=20)

(निर्देशानुसार सभी प्रश्नों के उत्तर दें)

- a) Fill in blank with the most suitable word:  
Removing 'too' from a sentence involves a transformation in \_\_\_\_\_.  
(voice/mood/tense/structure)
- b) Fill in blank with the correct option:  
"Stopping by Woods on a Snowy Evening" is a poem written by \_\_\_\_\_.  
(R N Tagore/Alexander Pope/Robert Frost/H W Longfellow)
- c) Fill in blank with the most suitable word:  
Kinesics, which refers to \_\_\_\_\_ language.  
(vocal/body/written/graphic)
- d) Fill in blank with the most suitable word:  
\_\_\_\_\_ is the process of transforming the voice, narration, and removing unnecessary words.  
(Synthesis/Transformation/Punctuation/Vocabulary)
- e) Fill in blank with the most suitable word:  
Intrapersonal communication occurs within an individual's own \_\_\_\_\_.  
(mind/family/workplace/community)
- f) Fill in blank with the most suitable word:  
The 7 Cs of effective communication include being....  
(Courteous/ Polite/Ambiguous/Flexible)
- g) Fill in blank with the most suitable word:  
In verbal communication, the method of expression can be either \_\_\_\_\_ or written.  
(visual/oral/ non-verbal/gestural)
- h) लेखन कौशल में \_\_\_\_\_ महत्वपूर्ण अंग है।  
(विश्लेषण/समर्थन/सार/अंदाज़)
- i) "वह प्रदीप जो दिख रहा है झिलमिल दूर नहीं है" निम्नलिखित में से किस कवि की रचना है?

Marks	CO	BL
2	5	2
2	4	1
2	3	2
2	4	2
2	1	2
2	2	1
2	3	2
2	5	2
2	4	1

(सूर्यकांत त्रिपाठी 'निराला'/रामधारी सिंह दिनकर/जयशंकर प्रसाद/मैथिलीशरण गुप्त)

- j) औपचारिक सम्प्रेषण में मुख्य रूप से \_\_\_\_\_ का उपयोग होता है।  
( भाषा/चिन्ह/विचार/अभिप्राय)

**Group (B) (ग्रुप -बी)**

**Answer all five questions. (सभी पाँच प्रश्नों के उत्तर दें।) 4x5=20**

**Read the stanza given below and answer the questions (2-4):**

**"Happy the man, whose wish and care  
A few paternal acres bound,  
Content to breathe his native air,  
In his own ground."**

- Q.2** Name the writer and the poem of the given stanza.
- Q.3** Discuss the significance of the phrase "a few paternal acres" in the context of the stanza.
- Q.4** Write the primary theme conveyed in the selected stanza.
- Q.5** मैथिलीशरण गुप्त की "नर हो न निराश करो मन को" कविता के मुख्य भावों को स्पष्ट करें।

**OR (अथवा)**

"ईदगाह" कहानी की समीक्षा अपने शब्दों में लिखें।

- Q.6** तकनीकी कौशल और व्यवहार कौशल में सोदाहरण अंतर स्पष्ट करें।

**Group (C) (ग्रुप - सी)**

**Answer all five questions. (सभी पाँच प्रश्नों के उत्तर दें ।) 6x5=30**

- Q.7** Explain the role and importance of feedback in the communication process.

**OR**

Discuss the seven C's of effective communication with example showing its impact on the overall effectiveness of the communication.

- Q.8** Write precis of the given passage also suggest a suitable title for it:

Additive Manufacturing (AM), commonly known as 3D printing, has emerged as a transformative technology in the field of engineering and manufacturing. Unlike traditional subtractive manufacturing processes, which involve cutting away material from a solid block, AM builds three-dimensional objects layer by layer from digital design files. This revolutionary approach offers numerous advantages, including increased design flexibility, rapid prototyping capabilities, and reduced material waste.

2	1	2
4	4	1
4	4	4
4	4	2
4	4	3
4	4	4
4	2	4
6	1	4
6	2	4
6	4	3

AM enables engineers to create complex geometries and intricate structures that are challenging or impossible to achieve with conventional manufacturing methods. By eliminating the need for tooling and molds, AM streamlines the product development process, allowing for faster iterations and customization. Furthermore, AM facilitates on-demand production, enabling manufacturers to produce small batches of parts economically and efficiently.

Despite its numerous benefits, AM also presents challenges related to material selection, process optimization, and quality assurance. Engineers are actively researching new materials and refining AM processes to address these challenges and unlock the full potential of this technology.

In summary, Additive Manufacturing technology represents a paradigm shift in engineering and manufacturing, offering unprecedented opportunities for innovation and efficiency.

**OR**

Explain the different types of non-verbal communication codes, giving examples of each.

**Q.9** Explore the role of technical jargon in specialized fields and its impact on communication clarity and precision.

**OR**

Discuss elements of communication with example.

**Q.10** You are Priya/Pramod of GP Polytechnic Lucknow, write a business email requesting information about a product (machine for your lab) to Durga Pvt. Limited.

**OR**

Explain the key components and format of drafting memos and circulars.

**Q.11** बायोडाटा की मुख्य विशेषताओं को बताते हुए एक बायोडाटा प्रारूप लिखें ।

**अथवा**

अपना नाम अनिरुद्ध/ अनीता मानते हुए, अपने संस्थान के पुस्तकालय हेतु पुस्तकें मंगवाने के लिए पुस्तक विक्रेता को एक मांग पत्र लिखें।

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6	3	3
6	1	4
6	1	4
6	5	3
6	5	4
6	5	3
6	5	3